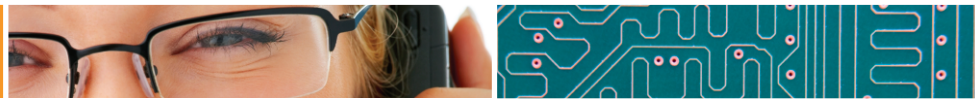


your master plan for convention housing®

Reservation Management



## Set a new standard for reservation integrity.

Only Travel Planners dedicates so many human and technological resources to fast, valid, easy-to-manage hotel reservations. Our proprietary Housing Reservation System is designed around one bedrock principle. The best-negotiated, best-priced housing program can only succeed if every reservation is flawless.

### **You start earning trust in the opening seconds.**

Our award-winning online reservation platform is blazing fast. Attendees who call our contact center reach a live agent in seconds. One integrated database powers reservations in all channels so there is never a lag time for confirmations or changes.

### **We don't leave any room for error.**

**DirectConnect**® transmits reservations electronically to hotels, cutting out middlemen and data entry errors. Then every guest gets an actual hotel reservation number via **ResAssure**®, eliminating check-in nightmares and walks. And **DataSync**® offers a secure, one-click way to help users lock in registration and reservation in one online session.

### **Groups get special attention.**

Multi-room reservations multiply the chance of mistakes... unless Travel Planners is your housing provider. **ResOpen**® lets you open housing early for select groups so they get all-at-once block booking. **Groups Wizard**™ allows sub-groups full online access to manage, change or cancel reservations and keep room lists up to date. You can also keep a close eye on VIP reservations – and even track and assign comp nights online – via your secure **Orchestrator**™ site.

For more information, call **800.221.3531, ext. 2345** or visit us on the web at **TPhousing.com**

# TRAVEL PLANNERS

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